



The customer is responsible for any payments arising out of dealer services such as mounting, balancing, tire rotation and alignment, unless specifically included in the applicable warranty.

To obtain the free-replacement warranty, the customer must present proof of vehicle purchase date either by the new vehicle invoice or license registration.

Legal Rights

This warranty gives you specific legal rights. You may also have other rights which may vary from state to state.

LIMITED MILEAGE WARRANTY FOR STEEL-BELTED PASSENGER CAR RADIALS AND LIGHT TRUCK TIRES

In addition to the Standard Limited Warranty coverage, some Yokohama steel-belted radial tires purchased in the continental United States as replacement tires only are warranted for treadwear during a limit of five years (60 months) from the installation date. This warranty excludes Yokohama snow tires, and passenger tires mounted on vans, pickup trucks or any other utility vehicle used in commercial applications, except as provided by specific warranties. Passenger tires installed as original equipment are not covered by this warranty.

ADJUSTMENT POLICY

If within 60 months from the date of mounting, the tire wears down to the treadwear indicator bars 2/32" (1.6mm) and the tire has not delivered the warranted miles of normal passenger car highway use (commercial applications excluded), Yokohama will provide credit for unused service toward the replacement of a new comparable Yokohama steelbelted radial tire. The customer will be charged a percentage of the warranted miles received, multiplied by the dealer's current retail selling price of the tire at the time of adjustment. Other charges for taxes and dealer services of mounting, balancing, rotation and any others are payable by the customer. This time period does not represent the expected service life for tires covered by this warranty.

Warranty Eligibility

For mileage warranties by product line conformance with the vehicle manufacturer's recommendations. This mileage warranty applies to all replacement tires listed, bearing the Yokohama brand name and complete D.O.T. serial number and operated in the United States. Eligible tires must be on the vehicle on which they were originally installed, in

40,000 Mile Warranty:

Geolandar A/T-S
(Sizes 20" and above and Load Range E)

45,000 Mile Warranty:

AVID ENVigor, YK580*
(W-Speed Rated Sizes)

50,000 Mile Warranty:

Geolandar A/T-S
(All sizes under 20" excluding Load Range E)
Replacement Product Only

60,000 Mile Warranty:

AS530* (Excludes 40/45 series sizes), AVID TRZ (H-Rated Sizes), AVID ENVigor (H&V-Speed Rated), Geolandar H/T-S (G051 only), YK520* (15"-17" sizes, excluding 45 series), YK580* H-and V-rated.

65,000 Mile Warranty:

AVID Touring-S
AVID Ascend
(V-Rated Sizes)

75,000 Mile Warranty:

AVID Ascend
(H-Rated Sizes)

80,000 Mile Warranty:

AVID TRZ
(T-Rated Sizes)

85,000 Mile Warranty:

AVID Ascend
(T-Rated Sizes)

* Available at select retail locations.

Yokohama's Obligations

Replacements qualifying under the warranty must be made by an authorized Yokohama dealer.

Dealer's Obligation

To process mileage proration adjustment(s) for the customer, the tire dealer must validate the mileage received on the claim tires(s), versus the mileage warranted and certify this information on the claim form to Yokohama and attach proof of rotation documents to the claim form.

Customer's Obligations

The customer must present the claim tire to an authorized Yokohama retail tire dealer in the United States. To obtain mileage prorated adjustments, the customer needs to provide proof of original purchase for the claim tires(s) that states the vehicle mileage at the time of the original installation. Additionally, the customer must provide proof that the tires have been rotated every 6,000 to 8,000 miles.

Limitations and Exclusions

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty.

All obligations or liabilities for loss of time, inconvenience, loss of vehicle use or any other incidental or consequential damages are hereby excluded. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. This warranty gives the customer legal rights that may vary from state to state. The customer is advised to determine those rights for their local area and exercise them as required or deemed appropriate.

TIRES COVERED BY 30-DAY TRIAL WARRANTY

Eligible Tires

Yokohama's Performance Promise 30-Day Trial applies to the original purchaser of a set of four Yokohama brand AVID Ascend, AVID ENVigor, AVID Touring-S, S.drive, Geolandar H/T-S, Geolandar A/T-S, and Geolandar M/T+ tires bearing D.O.T. serial identification number, purchased as replacement tires in the United States and operated in normal highway use (commercial use excluded) in the United States.

Eligible tires must be used on the vehicle on which they were originally installed, in conformance to the vehicle manufacturer's recommendation.

This trial offer applies to tires on vehicles registered and operated in the United States only.

The 30-Day Trial Offer

If for any reason, other than those outlined in this policy, the customer is not satisfied with their new set of Yokohama tires, within 30 days from date of purchase, eligible tires may be returned for a full refund. Refund will include the mounting and balancing fees and applicable taxes.

Returning Tires During The Trial Period

The customer has 30 days from the date of purchase to return tires to the Yokohama tire dealer from which they were purchased and must present the original sales invoice. Original sales invoice and completed '30-Day Performance Promise Return Survey' must be attached to Yokohama Claim for full refund.

(30-Day Performance Promise Return Survey forms are available on the Yokohama Dealer Website).

Refund Exclusions

Tires are not eligible for a refund if:

- There is a road hazard or injury such as: damage caused by obstacles or debris, cuts, punctures (whether repairable or not), snags, bruises, tears, abrasions or impact breaks.
- There is damage or failure resulting from improper operation or maintenance such as:
 - Operating while flat or severely under-inflated, improper application of tire size and/or specification, improper mounting/dismounting procedures or tire/wheel assembly balance; load, speed and inflation practices causing excessive operational temperatures that exceed tires' capabilities, damage caused by tire repair.
 - There is damage or failure resulting from: damaged rim or chain damage; wheel alignment or brake problems, mechanical irregularities in the vehicle or wheel, negligence, misuse and abusive driving, including but not limited to spinning, racing or accident damage.
 - The tires have more than a 1/32" (0.8mm) treadwear.

General Exclusions

The trial offer applies only to the original purchased set of four tires.

Tires are not eligible for a refund if:

- Tires have been used in motorsports activities or competitive events.
- Tires have been transferred from the vehicle on which they were originally installed.

No Yokohama dealer or employee has the authority to make promises, agreements or representations on behalf of Yokohama, other than as stated in this 30-day trial policy.

Please refer to the Yokohama Standard Limited Warranty brochure for complete warranty coverage.