

Product Warranties

WeatherTech warrants that our products will be free from any defects in materials and workmanship for the life of the original purchaser and only for the original vehicle they were installed in. That does not mean that a product that simply and naturally wears out from normal use is a candidate for a warranty replacement or a refund. Like tires, brake pads or the shoes on your feet, everything wears out and when it does, that does not mean you did not receive good value for your money.

We are reasonable people and we believe in true customer satisfaction. We will work with you for a fair resolution to any issue you may have. Fair is defined as being fair to both you the customer and to WeatherTech. We do not charge extra for our products to our vast majority of customers so we can accommodate ridiculous warranty claims by the few. Our decision is final and will consist of either replacement of your product at no charge or charge you a prorated amount for a replacement, meaning we may extend a discount to you to purchase an exact replacement. Our goal is to keep our customers happy for a lifetime and always reach a fair resolution to any issue. Proof of purchase is required.

Exclusions to this warranty include wear due to severe abrasive conditions, chemical contamination, such as spilled gasoline, bleach, vehicle accidents, misuse, abuse, incorrect installation, incorrect use, etc.

Please note, if you purchased a weatherTech product(s) from an unauthorized dealer, the unauthorized retailer may or may not honor our lifetime limited warranty. We strongly recommend purchasing from either us directly or through an authorized WeatherTech reseller.

If you need a refund or would like to return your WeatherTech products, always go directly to where you bought them from. Buying directly from WeatherTech is clearly the best place to receive the best customer service, as we are the Factory!

Buying from unauthorized retailers on the web, such as from Amazon/eBay and some of their retailers, you risk not getting the correct parts for your vehicle and substandard customer service as they are not specialists in what we do. No one takes care of YOU like the Factory does!

****Our Lifetime Limited Warranty does not apply to both the Roll Up truck Bed Cover and the Alloycover Hard Tri-Fold Pickup Truck Bed Cover.**