REBATE PROMOTION TERMS AND CONDITIONS

- 1. End-user customers who purchase qualifying products at participating retailers in the 50 U.S. states, or Washington, D.C., during the Promotion Period (defined below) and complete a submission at valvolinecashback.com will be eligible to receive the \$5.00 Cash Back rebate subject to the terms and conditions below.
- 2. Except as otherwise required by law, this promotional offer is limited to six (6) offers per name, family, address or household.
- 3. The end-user customer may complete the online submission by going to valvolinecashback.com and completing the required fields. All online rebate submissions must include the following: contact name; scanned (digital copy) of receipt; and address, phone, or email address, depending on your selection of rebate method. Omission of requested information may delay or stop the processing of this offer.
- 4. After submission is verified, you will receive an email with a reward code within 24 hours. Enter this code at valvolinecashback.com/redeem and select preference to receive payment electronically or by mail. Code must be redeemed by September 30, 2023 at 11:59:59pm PT.
- 5. Qualifying purchase must be made between July 8, 2022 and August 31, 2023 (the "Promotion Period") in order to claim the Cash Back rebate. Purchase date is determined by receipt.
- End-user customers must complete online submission between July 8, 2022 and August 31, 2023. All claims must be submitted via the internet at valvolinecashback.com. Only claims submitted by September 15, 2023 at 11:59:59pm PT are eligible for the Cash Back rebate.
- 7. Proof of purchase for this program must be a receipt from a participating retail store location. Receipt submitted must include the retailer and location, date of transaction, qualifying purchase, and the total receipt dollar amount. Receipts that appear to be modified or illegible will not be accepted.
- 8. Valvoline reserves the right to verify any and all information submitted on receipts. Valvoline shall make all determinations regarding the validity of the receipts and all such decisions shall be final. Valvoline reserves the right at its sole discretion, to disqualify any individual (and all of his or her claims) who tampers with the claim submission process. Use of fictitious names or addresses could result in federal prosecution for U.S. mail fraud.
- 9. Scanned receipts submitted with the claim become the property of Valvoline and will not be returned. Please retain a copy of your receipt for your records.
- 10. No group or organization requests will be honored. Requests for fulfillment to PO Boxes will not be accepted. This promotional offer is not combinable with any other special programs or

rebates. Purchased merchandise must not be returned or else rebate will be subject to forfeiture.

- 11. After a properly completed online submission and all required documentation has been submitted and verified by Valvoline, the Cash Back via Electronic Cash Back Payment will be issued within five (5) days as a credit to the Venmo™ or Paypal™ account provided in the submission. Cash Back via Cash Back Check will be mailed within sixty (60) days. Rebate checks void if not cashed within 90 days of issuance and will not be re-issued.
- 12. Valvoline is not responsible for late, lost, mutilated, stolen, misdirected or postage-due requests or mail, computer system, phone line, hardware, software or program malfunctions, or other errors, failures or delays in computer transmissions or network connections that are human or technical in nature, or misplaced rebate checks.
- 13. This offer is void where prohibited by law, and end-user customer assumes the responsibility for assuring the legality in their location. This offer is not valid with any other promotional offer and/or discounts. Only purchases by U.S. end users with a valid U.S. mailing address are eligible for Cash Back rebate by check.
- 14. Valvoline makes every effort to ensure the accuracy of its offers in materials but does not accept responsibility for errors in printing, even if Valvoline has been made aware of such error in advance. Valvoline reserves the right to add or delete products from the eligibility list, change program terms, adjust list pricing on products, or terminate the program at any time without notice.
- 15. Your participation in the rebate promotion constitutes permission for Valvoline to use any information submitted or collected in connection with this rebate promotion, including your mailing address, telephone number, email address or any other identifying information, for Valvoline's marketing purposes. Your information will be treated and used consistent with Valvoline's Privacy Policy (http://www.valvoline.com/privacy-policy). You may opt-out of receiving marketing communications as set forth in the Privacy Policy or as provided within marketing materials (e.g., using the "Unsubscribe" feature provided in the footer of emails).
- 16. This offer is governed by the laws of the state of Kentucky, USA. For more information about this promotion, please contact Customer Service at customerservice@tpgny.com.

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