

Warranty

If you have purchased an item directly from United Pacific that does not meet your satisfaction, or it fails or is defective within that product's stated warranty period, you may be eligible for a refund or to return that item or to qualify for a replacement item of similar size/style/cost, as far as the conditions and procedures herein are met. Items requested for return that have not been opened, installed or were received damaged must be claimed within 30 days from date you receive the items. Claims outside of 30 days from receipt date are not eligible for return or refund. For all returns you may be asked to provide verification of purchase from United Pacific. Please have your original purchase record / email receipt available before starting a claim. All requests for return require an RMA Number from our Returns Department. Please do not ship back any merchandise to United Pacific without first receiving an approved RMA #. United Pacific cannot be held responsible for items returned that do not have an approved RMA Number or for failing to follow the instructions below. If you purchased the United Pacific item from an Authorized United Pacific Dealer, you will need to contact them for help with any return or warranty issue.