

## **WARRANTY POLICY**

### **HEAVY DUTY CLUB**

All our steel hammered painted equipment handling racks are covered under a LIFE TIME WARRANTY for defects in material and workmanship, excluding paint finish. It is limited to repair or replacement at the sole discretion of Rack'em Mfg LLC. If it is necessary to send a product back you must call Rack'em Mfg LLC to get a RA number and you pay all shipping costs involved. Products that are received without a RA number will be refused. In the case the product needs to be repaired Rack'em Mfg. will send you the parts, you pay all shipping costs involved. Proof of purchase and photo(s) of damage is required.

### **ONE YEAR WARRANTY**

The following items carry a one year warranty for defects in material and workmanship, excluding finishes. All grass catchers, EZ-Ride Sulky, leaf extensions, Fitz-All ladder racks, Lock'em Magnum wheel lock and Rack'em grass catchers and racks. It is limited to repair or replacement is at the sole discretion of Rack'em Mfg LLC. If it is necessary to send a product back you must call Rack'em Mfg to get a RA number and you pay all freight involved. Products that are received without a RA number will be refused.

### **LIFETIME WARRANTY**

The Double Barrel "Chain Drive" carries a lifetime warranty for defects in material and workmanship of the chrome chain assembly.