

# FAQ – FREQUENTLY ASKED QUESTIONS

## **Are your products built to last?**

Yes.

Considering the nature of our products and how they are used, one of the areas that we really spent a lot of time on up front, was making sure our products were designed & engineered to meet and/or exceed our expectations for quality, consistency, and toughness.

We are proud to report that our products have been intentionally overbuilt in order to take a beating.

In addition, we've also taken great care to price them competitively to be within reach of as many potential end-users as possible.

## **Do you offer a warranty on your products?**

Yes, we do.

We are proud to offer a 1 year limited warranty on every product we offer.

If you experience any problems with normal usage – just send it back to us with a copy of your receipt and we will replace your item free of charge and/or refund your purchase for the returned item.

NOTE: Our electric vehicle winch offers an extended 2 year limited warranty.

## **Where are your products made?**

To keep our manufacturing & production costs down, our products are currently being made in Asia.

Our long term goal is to make our products right here in the USA.

That being said, we will continue to make great, durable, high quality products as we continue to explore economical ways to manufacture future product offerings domestically.