

RETURN POLICY

XIX offers a lifetime warranty to the original warner on the structure of our wheels, should the product become structurally unsound due to a manufacturing defect. XIX offers a 2-year warranty from the original purchase date with XIX on DEFECTIVES as stated below. XIX Is NOT liable for any shipping costs incurred or any consequential damages.

ACCEPTABLE ITEMS FOR REETURN: DEFECTIVES

All defective products will be subject to inspection and acceptance by XIX. Those products found defective will receive a purchase price credit. Defective items will generally fall under the following categories:

- Leakers: The customer must mark the approximate location of the leak on the wheel
- Out of Round: XIX will check validity of the claim mechanically
- Paint Chipping: The chipped paint must not be the result of the customer's mishandling of the wheel
- Defective Plating: Peeling and corrosion must not be the result of curb or impact damage
- Lose Lip: Lose Stainless Steel Lip must not be the result of the curb or impact damage.
- Wheel Returned are subject to company credit only.