A-MOD Laptop Mount - FAQs

Q: Which desktop should I choose? A-MOD or A-MOD XL?

Q: Can I close my laptop screen while using an A-MOD Desktop?

Q: Does the A-MOD Desktop lock?

<u>Q: Will the clamps and tabs that work together to secure the laptop get in the way of my</u> <u>keyboard access or make it hard to type comfortably?</u>

Q: Will I lose my passenger seat in order to accommodate a Jotto Desk laptop mount?

<u>Q: If I purchase a Jotto Desk mount or already own one, what is necessary if I change vehicles</u> and wish to move my desk to the new one?

Q: Can the laptop mount be easily removed from the vehicle?

Which desktop should I choose? A-MOD or A-MOD XL

The A-MOD Desktop is available in Standard or XL. Please use the information below to determine which model will be right for your laptop.

A-MOD Standard Desktop Adjustment Range:	A-MOD XL Desktop Adjustment Range:
Width: 11.25" to 13.625"	Width: 13.5" to 16"
	Depth: 9.25" to 11" (with extensions)
Depth: 9.25" to 11" (with extensions) Clamp Height (Tall Clamp): 1" to 2.25"	Clamp Height (Standard Clamp): 0.625" to
Weight: 4.65 lbs. (5.65 lbs. with GK Plate)	1.25″
weight. 4.05 lbs. (5.05 lbs. with GK Plate)	Weight: 5.1 lbs. (6.1 lbs. with GK Plate)

Can I close my laptop screen while using an A-MOD Desktop?

No. It is not recommended to attempt to completely close the laptop while secured on an A-MOD Desktop. While you may find that it will close partially or most of the way, applying additional pressure could cause damage to laptop screen and/or hinges. With this in mind, we do not recommend forcing the screen closed.

Does the A-MOD Desktop lock?

Yes, for our A-MOD lock we chose a high security, solid brass tubular lock. All of the Side Clamps and Rear Clamps, which hold down the laptop, are made of case-hardened steel. Both A-MOD Desktops feature a lightweight yet rugged design that incorporates both high strength aluminum and composite materials where it makes sense. Conversely, we have mixed in steel where there is no substitute to the strength, structure and ruggedness that it provides. There is no real security when a lock can simply be jimmied or the clamps can be easily bent out and the laptop stolen. With this mixture of elements and the other changes, we are confident that the A-MOD Desktops provide the most rugged, safest and most flexible universal desktop to secure a laptop computer in a mobile environment.

Will the clamps and tabs that work together to secure the laptop get in the way of my keyboard access or make it hard to type comfortably?

No. All of the clamps and tabs are adjustable vertically and horizontally for a perfect fit for your laptop. That feature was important when designing this desktop series to be a universal desktop. When you receive your A-MOD Desktop, a Users Manual outlining product customization steps will be included in your packaging. It is suggested that you keep this manual for future reference if you upgrade or change laptop models so that you can re-customize the fit.

Will I lose my passenger seat in order to accommodate a Jotto Desk laptop mount?

The Jotto Desk is designed with passenger comfort in mind. Generally, the vertical stand assembly of the Jotto Desk will come up from the floor and be located at the left/front corner of the passenger seat. This allows the majority of the seat to be utilized by the passenger.

NOTE: To avoid serious injury, do not place this desk or any objects between the airbag(s) and yourself or any passengers. If necessary remove the desk while driving. Never use the laptop while driving as serious injury may result. Only use the laptop while safely parked.

If I purchase a Jotto Desk mount or already own one, what is necessary if I change vehicles and wish to move my desk to the new one?

One great feature of Jotto Desk laptop mounts is that the majority of the unit is universal. All that may be required for you to move your mount to a different vehicle, is for a new base to be purchased. Once the new base has been purchased and installed, the stand section, the arm and desktop can be mounted onto the new base. (A new rod or tube may be required, depending on height variations - contact Customer Service to help determine).

Can the laptop mount be easily removed from the vehicle?

Yes. The A-MOD Desktop, articulating arm (also swing or straight arm, depending on vehicle and mount model) and vertical stand assembly can be easily removed without the use of any hand tools in minutes. Because of the "passenger friendly" nature of the Jotto Desk, most will find removing the mount and or mounting base (which may require tools) unnecessary. But the option is there if you desire.

Cable-Dock® Laptop Mount - FAQs

Q: I have a wide laptop, but the Jotto Desk ACD Desktop is only 10" x 12", is there a bigger desk available to fit my size of computer?

Q: How do I determine which length of cables I will need to secure my laptop?

Q: How do I ask for a different cable length if I place my order online?

<u>Q: If I purchase a Jotto Desk mount or already own one, what is necessary if I change vehicles</u> and wish to move my desk to the new one?

Q: What is the difference between a Universal Mount and a No Holes Mount?

Q: Will I lose my passenger seat in order to accommodate the Jotto Desk laptop mount?

Q: Can the laptop mount be easily removed from the vehicle?

Q: Can I close my laptop screen across the nylon cables?

Q: Will the cables get in the way of my keyboard and make it hard to type?

Q: Does Jotto Desk provide a locking solution for their laptop mount to prevent theft?

I have a wide laptop, but the Jotto Desk ACD Desktop is only 10" x 12", is there a bigger desk available to fit my size of computer?

The ACD Desktop size is really not a factor. What is important is the length of cables that are used to secure your laptop to the desktop.

How do I determine which length of cables I will need to secure my laptop?

Cable length requirement is determined by measuring the width of your laptop computer from edge to edge, straight across the keyboard.

- -- If the width of your laptop measures less than 12.5" = Request 20" Cables
- -- If the width of your laptop measures 12.5" 15.5" = use the Standard 22" Cables
- •- If the width of your laptop measures more than 15.5" = Request 26.75" Cables

How do I ask for a different cable length if I place my order online?

If you do not request specific length cables, your Jotto Desk mount will be shipped to you with the standard 22" cables. If placing the order online, there is a "Comments" section where you will be able to enter the size of cables that you require. You can also contact the Customer Service Department at Jotto Desk prior to placing your order for additional assistance.

If I purchase a Jotto Desk mount or already own one, what is necessary if I change vehicles and wish to move my desk to the new one?

One great feature of Jotto Desk laptop mounts is that the majority of the unit is universal. All that may be required for you to move your mount to a different vehicle, is for a new base to be purchased. Once the new base has been purchased and installed, the stand section, articulating arm and ACD desktop can be mounted onto the new base. (A new rod or tube may be required, depending on height variations - contact Customer Service to help determine).

What is the difference between a Universal Mount and a No Holes Mount?

The primary difference between the two is how they are mounted into the vehicle.

No Holes Mounts are by far the most popular, easiest to install and sturdiest mounting solution offered by Jotto Desk. These mounts are installed into the vehicles utilizing either the passenger seat bolts or other pre-existing vehicle mounting location. They require no drilling to install, utilize OEM hardware and have been the mount of choice in many tough usage industries. Most mounts will only fit into the vehicle they were designed for with 1-2 mounts being able to fit multiple vehicles.

Universal Mounts are unique in that they can be installed into most any vehicle. These mounts are installed using (6) 1.25" self-tapping tech screws. The self-tapping screws require no pre-drilling, leaving minimal impact on the appearance of your installation location. In fact, most users of Universal Mounts are able to silicone the holes and brush the carpet where the self-tapping screws were while the mount was installed.

Will I lose my passenger seat in order to accommodate the Jotto Desk laptop mount?

The Jotto Desk is designed with passenger comfort in mind. Generally, the vertical stand assembly of the Jotto Desk will come up from the floor and be located at the left/front corner of the passenger seat. This allows the majority of the seat to be utilized by the passenger.

NOTE: To avoid serious injury, do not place this desk or any objects between the airbag(s) and yourself or any passengers. If necessary remove the desk while driving.

Can the laptop mount be easily removed from the vehicle?

Yes. The ACD Desktop, articulating arm and vertical stand assembly can be easily removed without the use of any hand tools in minutes. Because of the "passenger friendly" nature of the Jotto Desk, most will find removing the mount unnecessary. But the option is there if you desire.

Can I close my laptop screen across the nylon cables?

The cables that Jotto Desk uses to secure your laptop to the desktop are very thin, but extremely strong Aircraft Cables (braided metal strands) coated in nylon to protect your laptop. These cables

are thin enough that many laptops are able to completely close and latch when desired. Not all laptops are created equal and in some cases the gap between screen and keyboard is not enough to allow it to close completely without putting undue stress on the hinges. Jotto Desk recommends not forcing the screen closed as damage may occur.

Will the cables get in the way of my keys and make it hard to type?

No. The cables are attached to draw latches which can be positioned to where the top cable will be above your number keys and the bottom cable positioned below your space bar, yet above your mouse glide pad.

Does Jotto Desk provide a locking solution for their laptop mount to prevent theft?

Many competitors offer a "locking desktop" with their laptop mounts which locks the laptop to the desktop. Yet they fail to secure the desktop or the arm or the stand section...making the locking desktop as effective as locking the doors of a convertible car...while the top is down. Even though the laptop would be locked to the desktop, it would in no way prevent someone from removing the desk with your laptop attached.

For that reason, Jotto Desk suggest the use of a "Kensington Lock." The Kensington Lock is attached to 6' of steel cable that is looped around the seat structure or steering wheel and then inserted/locking into the Kensington Port found on almost all laptop computers. The advantage to this kind of lock is visibility and the fact that the laptop itself is secured to the vehicle, not the desktop.