

Futura Pro One

Q. What is the difference between the Futura PRO and the Futura PRO ONE?

A. *The Futura PRO ONE is built on the same platform as the Futura PRO and operates in the same manner. The difference is that the Futura PRO ONE only has one cutting station designed for laser and dimple keys. It is meant for customers that might already have an electronic machine for edge cut keys and might be in the market for an electronic machine for laser and dimple keys. With optional accessories, the Futura PRO ONE also has the capability to cut Tibbe® type keys for Ford® applications, Tubular keys and Kaba® ExperT type keys.*

Q. Will the accessories I purchased for the original Futura or Futura PRO work with the Futura PRO ONE?

A. *Yes, all accessories and optional clamps used on the laser/dimple side of the machine will work with all versions of the Futura line?*

Q. Will I need to change jaws/clamps in order to cut different types of keys?

A. *Like the Futura and the Futura PRO, the Futura PRO ONE is equipped with three quick-change jaws that in combination will hold 90-95% of the laser/sidewinder keys used in North America. The combination of jaws 01J (on the left) and jaw 02J (on the right) are used to cut the four track laser/sidewinder keys.*

The combination of jaws 19J (on the left) and 02J (on the right) is used to clamp the two track HUF® keys used on Ford®, VW®/Audi®, Volvo® and Porsche® applications.

The optional jaw 04J (on the right) is used in combination with jaw 01J (on the left) to clamp two track HUF® keys used on BMW® and Mercedes® applications.

Optional clamps that are available to further expand the Futura's capabilities:

02R Clamp used for Tubular keys

03R Clamp used for Tibbe® FO21 keys

Q. When changing clamps and jaws will the Futura PRO require re-calibrating?

A. *The 01R clamp and jaw combinations are calibrated at the factory and should not need to be calibrated prior to use. Any other optional clamps (mentioned above) would need to be calibrated to the machine prior to being used. Once they have been calibrated the machine's memory will store calibrations for future use.*

Q. Will I need to change cutters in order to cut different keys?

A. *The standard cutter on the laser side (01LW) is used to cut most laser cut keys in the North American market. Exceptions include the Toyota®/Lexus® 80000 code series, which requires an optional (06LW) cutter and certain Fiat® applications will require an optional (02LW) cutter. The optional clamp for Tibbe keys utilizes the standard (01LW) cutter. The optional clamp for tubular keys would require an optional (03L) cutter.*

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Q. Will the Futura PRO ONE operate without a Wi-Fi connection?

- A.** *The Wi-Fi signal created by the Futura line of machines is only for connecting the tablet with the machine and does not provide access to the internet.*

The Futura PRO ONE can be set up in one of four operating modes.

- 1. ACCESS POINT through Wi-Fi (factory configuration)*
- 2. Ethernet with connection to LAN and router (to connect the machine to the internet)*
- 3. Tethering USB (for connecting tablet and machine via cable)*
- 4. Local Network (LAN) (to connect the machine to the internet)*

Q. Should I register my machine as soon as I receive it?

- A.** *To update the software on any of the Futura machines you must first register the machine with the SILCA WEB FUTURA server. It is recommended that you register the machine and update the software before operating it to ensure that you have the latest firmware and software available for the machine. If you do not register the machine when you receive it, you will be required to register the machine after cutting at least 50 keys. If you do not register the machine you will receive a message every time the machine is started. If the machine is not registered it will not be possible to download firmware or software updates.*

Q. How do I register my machine?

- A.** *There are four ways to register:*
- 1. Through the machine with access to the internet (Local Network or LAN mode)*
 - 2. Futura PRO ONE tablet with access to the internet*
 - 3. Using the Silca Remote Service (SRS) program*
 - 4. Using a browser on a PC/Tablet connected to the internet*

Q. How often will software updates be required?

- A.** *Updates would be required if a new key or code series is introduced to the market that is not currently on the database loaded in the program or if a change is made in the operating software.*

Q. How much will the updates cost?

- A.** *Firmware updates are always free. Software updates are free for the first six months. After six months you must purchase a Software Subscription in order to access any new code series or cards that are added to the system. Software subscriptions expire on December 31st each year and must be renewed each year. The cost of the update depends on the time of year you purchase it (remember it will expire on December 31st). Software Subscriptions half (again it will expire on December 31st).*

Q. Why does the Futura PRO ONE have two USB ports?

- A.** *The USB port on the current Futura only provides a “trickle” charge to the tablet and the tablet must be plugged into an 110V outlet to be fully charged. One of the enhancements of the Futura PRO is that the top USB port can be used to tether the tablet to the machine. The lower USB port will provide enough power to charge the tablet and can also be used to download updates via the SRS program and for importing code tables.*

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