

# STANDARD LIMITED WARRANTY TERMS AND CONDITIONS FOR HANKOOK TIRES

## WARRANTY TERMS

This limited warranty applies to the original purchaser of any new tire manufactured by HANKOOK Tire Co., Ltd bearing Department of Transportation prescribed tire identification numbers. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's or Hankook's recommendation. This warranty applies if all following qualification requirements are met:

- The tire was purchased after January 1, 2012.
- The tire is a size, load rating and speed rating equal to or greater than that recommended by the vehicle manufacturer.
- The tires have not become unserviceable due to a condition listed under WHAT IS NOT COVERED.

## WHAT IS WARRANTED AND FOR HOW LONG

Should any tire covered by this limited warranty become unusable due to a workmanship or material related condition during its usable tread life (more than 2/32" remaining tread), Hankook will give a credit on the following conditions:

1. During the first 2/32nds of the original usable tread and one year from date of purchase: Tire will be replaced with a comparable new Hankook produced tire free of charge. Applicable taxes on the new tire and cost of mounting, balancing and any other charges in connection with the replacement of the tire are required to be paid by the owner.
  2. After the first 2/32nds of the original usable tread or after one year from date of purchase, whichever occurs first: The amount of the credit will be determined by multiplying the pre-determined adjustment price for the tire (excluding taxes) by the percentage of original tread depth remaining on the tire.
- Free replacement workmanship warranty is not applicable to snow tires.

## WHAT IS NOT COVERED

This limited warranty does not apply to tires which are being serviced under the following conditions:

- Outside of the Continental United States.
  - Willful Abuse / Collision / Wreck / Fire.
  - Continued use while flat or severe under/over inflation.
  - Road Hazards including without limitation, puncture, cut, impact break, stone drill, bruise, bulge, snag, collision.
  - Premature or irregular wear due to vehicle mechanical reason.
  - Conditions resulting from without limitation, improper mounting/demounting, underinflation, improper tire size, improper repair, defect in vehicle, abuse.
  - Ozone or weather cracking on tires over four (4) years old from the date of manufacture.
  - Ride disturbance complaints after 2/32 tread wear.
  - With less than 2/32" remaining depth.
  - With the serial number cut or buffed.
  - Racing & off road use and Misapplication.
  - Tires 6 years or older from the date of manufacture or 5 years or older from the date of purchase.
  - Loss of time or use, inconvenience or any incidental or consequential damage.
- \* Note: Consequential damage mentioned above may not apply to you based on States limitation.

## OWNER'S GENERAL OBLIGATION

- In order to be eligible for HANKOOK's limited warranty program, the owner must observe the following:
- Present the tire to an authorized Hankook dealer in the Continental United States of America.
  - Submit or present a copy of the original purchase receipt.

- Complete and sign a Hankook Claim Form which is available at any authorized dealer.
- End users should complete the warranty card which is available at authorized Hankook dealers for tread wear mileage warranty and mail it to Hankook Tire America Corp. (1450 Valley Road, Wayne NJ 07470. Attn: Technical Department) within 30 days from the date of purchase.
- In order to take advantage of mileage warranty, you must submit tire rotation record which proves that all tires are rotated at least every 7,500 miles.
- If the tire owner abuses the tires by failing to do the following, but not limited to observe safety warnings, maintain proper inflation pressure, maintain vehicle alignment and tire rotation, expected tire performance or life may not be achieved and your safety cannot be ensured.

## ROAD HAZARD WARRANTY

If the eligible tire is rendered unserviceable due to a non-repairable road hazard, it must meet the following guidelines:

- Tire must be listed in eligible products for Road Hazard
  - Tire must be worn within first 2/32nds
  - Tire must be within one year from date of purchase
- Qualifying tires will be replaced free of charge with a comparable Hankook produced tire. Adjustment procedure is prescribed in the Owner's General Obligation section. Taxes and service charges are not included. The eligible products for Road Hazard warranty are as follows:
- VENTUS Line: V12 evo , V4ES , V2 Concept, AS
  - OPTIMO Line: H727, H426, H725
  - Mileage Plus II, Dynapro HT (P-Metric), Dynapro AT-M (P-Metric), Enfren Eco

## \* Exclusion

- A. This warranty is not applicable to original equipment (OE) tires.
- B. Repairable punctures are not covered under this warranty.

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## TREADWEAR MILEAGE WARRANTY

Hankook provides very competitive treadwear mileage Warranty as follows:

TREADWEAR MILEAGE WARRANTY	TIRE TYPE	REMARKS
100,000	OPTIMO H727	
80,000	Milage Plus II, OPTIMO H725	
70,000	OPTIMO H724, Dyna Pro HT	(P-Metric)
65,000	Ventus AS	
60,000	OPTIMO H426	
50,000	Ventus H101, Ventus V4ES*, Ventus ST*, OPTIMO H417, OPTIMO H431, OPTIMO H725A, Dynapro HP, Dynapro AS, Dynapro AT, Dynapro AT-M, RADIAL RA07	Dynapro AS, Dynapro AT, Dynapro AT-M (P-Metric)
40,000	Dynapro HT, Dynapro AS	(LT-Metric)

Ventus V4ES\* : Over 40 series only (Not applicable to 35 series or below).  
Ventus ST\* : 24 inches and under.

1. If the above eligible tire wears out (wears down to 2/32" remaining depth) before the warranty miles under the normal passenger use, Hankook will make an allowance for unused service toward the purchase of a new tire of the same size and type, prorated on warranted miles.
2. The replacement allowance will be calculated by percentage of the warranted miles not received, multiplied to the pre-determined adjustment price of the tire at the time and place of the adjustment.

3. To take advantage of this warranty, the owner shall submit warranty card which records the purchasing & vehicle information within 30 days from the date of purchase. (Warranty card must be mailed to Hankook Tire America Corp.)
4. To make a claim, tire rotation record shall be presented along with the claimed tire. (The cost of mounting, balance and other service charges or taxes shall be paid by the customer)
5. This warranty is not applicable to original equipment tires.

## DISCLAIMER

This warranty, or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of Hankook tires, whether expressed or implied and remedies for breach thereof shall be limited to those specifically provided herein. Any warranty of merchantability of fitness for any particular purpose, if made, is limited in duration to the effective time period of this limited warranty.

## ADDITIONAL INFORMATION OR CUSTOMER SERVICE

If you have any question on product warranty, please first contact your nearest Hankook Tire Dealer. For dealer information, or if your question has not been handled to your satisfaction, contact the Hankook Tire Technical Department.

## SAFETY AND WARRANTY SYMBOLS

**M+S** Mud and Snow

 Road Hazard Warranty

       Limited Mileage Warranty

 **Hankook**  
driving emotion

Be Safe...  
**Air 'Em UP**

**Standard Limited Warranty**

Warranty Terms and Conditions For Hankook Tire

# Hankook Copy

## TIRES PURCHASED

PRICE PAID PER UNIT	
QUANTITY	
SIZE	
PATTERN	
DATE	
INVOICE NO.	
AUTHORIZED SIGNATURE	
INFLATION LBS.	
FRONT	REAR

H

# OWNER INFORMATION FOR LIMITED TREADWEAR WARRANTY CERTIFICATE

Print clearly and firmly. Information needs to be legible on both records. Valid only in the U.S.

CUSTOMER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_

CAR MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ YEAR: \_\_\_\_\_

ODOMETER READING: \_\_\_\_\_ DATE: \_\_\_\_\_

DEALER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ Account No.: \_\_\_\_\_

**IMPORTANT NOTICE** TO INSURE VALIDATION OF TREADWEAR WARRANTY THIS CERTIFICATE MUST BE MAILED TO HANKOOK TIRE WITHIN 30 DAYS FROM THE DATE OF PURCHASE.

✂ Detach and return to Hankook Tire

# Customer Copy

## TIRES PURCHASED

PRICE PAID PER UNIT	
QUANTITY	
SIZE	
PATTERN	
DATE	
INVOICE NO.	
AUTHORIZED SIGNATURE	
INFLATION LBS.	
FRONT	REAR

H



# THE ROTATION RECORD LIMITED TREADWEAR WARRANTY CERTIFICATE

Valid only in the U.S.

CUSTOMER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_

CAR MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ YEAR: \_\_\_\_\_

ODOMETER READING: \_\_\_\_\_ DATE: \_\_\_\_\_

DEALER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ Account No.: \_\_\_\_\_

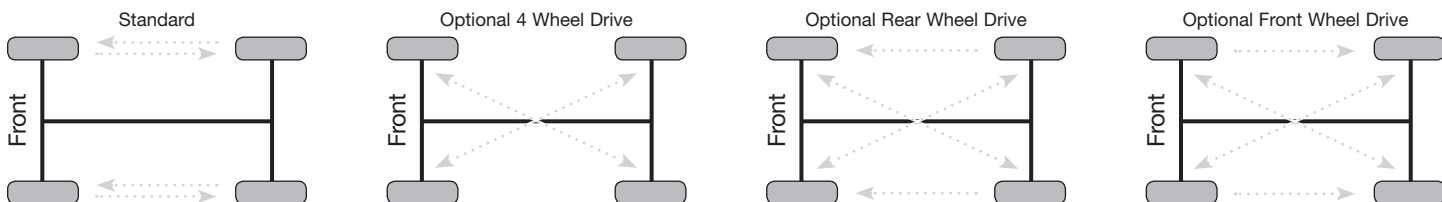
**IMPORTANT NOTICE** TO INSURE VALIDATION OF TREADWEAR WARRANTY THIS CERTIFICATE MUST BE MAILED TO HANKOOK TIRE WITHIN 30 DAYS FROM THE DATE OF PURCHASE.

# THE ROTATION RECORD

■ ROTATION ■ BALANCE ■ ALIGNMENT

**Important: You must rotate, align & balance according to this schedule to validate mile warranty!**

<p>7,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>15,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>22,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>
<p>30,000 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>37,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>45,000 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>
<p>52,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>60,000 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>67,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>
<p>75,000 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>82,500 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>	<p>90,000 Miles Tires Rotated Date: _____</p> <p><input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment</p> <p>Odometer Reading: _____</p> <p>Inspect Air Pressure: _____</p> <p>Dealer: _____</p> <p>Signature: _____</p>



Learn more about car and truck tires we have.