



## Limited Lifetime Warranty

# Towing Made Easy

- GEN-Y HITCHes shall always be used ONLY for the intended purposes, “For Example”
  - Trailer etc. shall always be attached properly, = to GEN-Y Hitch, “For Example”, (2” Ball coupler on trailer, 2” Ball on GEN-Y Hitch).
  - Always have Pin/Bolts and trailer couplings properly secured on the GEN-Y Hitch, before attempting to tow (pin on GEN-Y Hitch shall always be aligned = with receiver trailer attached to.)
  - GEN-Y Hitch shall always be inserted in the correct size receiver on any Towing vehicle hitch, “For Example”, (2” receiver on GEN-Y = 2” receiver on towing vehicle hitch.)
  - GEN-Y HITCH shall always be secured and properly attached (with correct size bolt and/or pin) to vehicle hitch being used to tow.
  - Trailer + cargo shall never exceed towing and/or tongue maximum weight limits. (As stated by manufacturer on all vehicle hitches and/or GEN-Y Hitch)
- \* GEN-Y Hitch “shall not” be held responsible for any or all “compatible parts or products” being used or being utilized for towing with or around GEN-Y Hitch.
- \* GEN-Y Hitch shall never be altered in any circumstances or for any reason and “will void” any warranties.

# LIMITED LIFETIME MANUAL

This product is protected by Patent #(s) USD697838S1, USD682751S1, USD683279S1, USD797008S1

## Terms you need to know to understand this warranty:

"GEN-Y" means GEN-Y HITCH, the manufacturer of GEN-Y HITCH brand hitches

"hitch" means the GEN-Y HITCH brand hitch manufactured by GEN-Y HITCH

"you" means the original consumer purchaser of the Hitch.

"Lifetime Warranty" means this Limited Lifetime Warranty as contained in this document.

## What is covered by this Lifetime Warranty:

This Limited Warranty covers defects in the material or workmanship of your Hitch. All obligations of GEN-Y Hitch pursuant to this Limited Warranty are limited to the repair or replacement of the Hitch by GEN-Y Hitch. The decision as to whether any applicable remedy shall be by replacement or by repair of the hitch shall be at GEN-Y Hitch's sole determination. All coverage provided by this Limited Warranty terminates in the event of your sale or transfer of the Hitch.

This Limited Warranty is expressly IN LIEU of any other express warranty and is further IN LIEU of any implied warranty, including, but not limited to, any implied WARRANTY OF MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE except as may otherwise be required by applicable Federal or State law at the time the hitch was manufactured.

## What is NOT covered by this Limited Warranty:

This Limited Warranty does not cover the following:

- Normal wear and tear
- The finish on the hitch
- Replacement of the hitch by any person or entity other than GEN-Y HITCH
- Any consequential or incidental damages, including, but not limited to, commercial loss, loss of time, loss or damage to personal property, lodging, meals or other related travel costs, or any other incidental or consequential damages, arising out of the use of, the Hitch the inability to use the Hitch, or for any reasonable delay in performance under this Limited Warranty
- Service or labor charges for:
  - Removing the Hitch
  - Returning the Hitch to GEN-Y HITCH, or
  - Replacing the Hitch by anyone other than GEN-Y HITCH
- Damage caused by:
  - Abuse, neglect, misuse or by accident, misapplication, overloading or improper installation, improper maintenance and repair, negligence or acts of God
  - Alteration of the Hitch in any way other than by GEN-Y Hitch
  - Failure to utilize the hitch in compliance with its User Manual
- Failure of any product to which the Hitch was attached

## How to Initiate a Warranty Claim

To make a claim under this Limited Warranty, you must contact us at our principal office at 1952 West Market, Nappanee, IN 46550, telephone number: (574) 218-6363. Identify the product by model number, and follow the claim instructions that will be provided. Any hitch that is replaced by GEN-Y HITCH becomes GEN-Y HITCH's property. Comply with any and all instructions

in which you are directed to return the hitch to GEN-Y HITCH. Please retain your purchase receipt to verify the date of your purchase of the hitch and that you are the original consumer/purchaser. You may be asked to provide a copy of such information to GEN-Y HITCH in order to process your warranty claim. You agree that you will maintain all evidence of an alleged defect or damage through the ultimate resolution of any claim and make such evidence available to GEN-Y HITCH and/or its representatives and further agree that the failure to preserve such evidence will result in the loss of the claim.

## Governing Law and Jurisdiction

This Limited Warranty gives You specific legal right, and You may also have other rights which vary from state to state. The laws applicable to any litigation, dispute, mediation, arbitration or any claim whatsoever arising from the sale, purchase, or use of the Hitch shall be the laws of the State of Indiana, without regard to rules pertaining to conflicts of law. The exclusive jurisdiction for deciding any claims, demands or causes of action relating in any way, from the sale, purchase, or use of the hitch shall be with the courts of the Circuit or Superior Courts of Elkhart County, Indiana.

## Changes in the design of and/or improvements to GEN-Y HITCH products and substitution of parts or components

GEN-Y Hitch reserves the unrestricted right at any time and from time to time to make changes in the design of and/or improvements upon its products without thereby imposing any obligation upon itself to make corresponding changes or improvements in or upon its products already manufactured. GEN-Y HITCH further reserves the right to substitute parts or components of substantial.