

PRODUCT QUESTIONS

What do we need to mount this to a Mercedes Sprinter roof?

The rack is supplied with mounts that are made for your vehicle and mounts into the factory holes.

I have a Fiamma F65S Awning. Will this rack work with this kind of awning?

We've outfitted a few different Fiamma awnings to our rack system in the past and every configuration was different. In most cases, the awning can mount using our RRAC031 brackets, but you will need to slightly modify your awning and drill additional mounting points on the back of the unit.

Do you sell the side supports to allow us to extend this rack instead of mounting two separate racks if we want to cover our entire roof?

The 14-slat rack that comes with this kit is the largest rack we sell at this time.

Is this wide enough to install on a low roof NCV3 sprinter? The factory rail spacing is 59 inches.

The low roof Sprinter has a very wide roof (wider than the other Sprinters). At 58 inches our widest rack offering is too short for the 59 inch rail spacing.

To install with roof vent[s] does one simply delete the appropriate cross bar[s]?

Yes, you're exactly right! You can move the appropriate cross bar to another location on the rack or simply remove the cross bar completely. The good thing about these racks is that they're highly customizable!

Can this rack be made longer??? If not, are there any plans to offer racks that will cover the entire Sprinter roof???

This is the longest rack we offer but it is possible to have two racks on the same roof.