

# FAQs

## 1. I received my mats, but they don't seem to fit. What should I do?

- We design and manufacture every set of ExactMats to fit each specific vehicle in our inventory, exactly! Occasionally, customers will install their new mats and be concerned that there is an incorrect fit. Here are a few things to check first:
- Are your mats facing the correct direction? Your ExactMats will be the exact same dimensions as your original carpeted mats, so make sure you have them rotated correctly to match right up.
- Are your ExactMats on the correct side? There are often subtle variations in design between driver and passenger mats, or even mats in the second row. Make sure you haven't accidentally placed an ExactMat on the wrong side of the vehicle.
- Do you have the *original* factory floor mats in your car? ExactMats are made to fit factory designs, and even aftermarket mats that claim to be the same shape as the original are often in fact a different shape entirely. We certify our mats to fit their factory counterparts, so make sure you have your original mats in your vehicle.

### 2. What color are ExactMats?

• Clear! We use the highest quality virgin vinyl to produce our mats. Other clear mats that might look similar to ExactMats, are usually made with a re-processed vinyl that results in a cloudy product that lacks the clarity and durability of ExactMats. By utilizing virgin vinyl, we provide you with the clearest protection possible so that the color and logos on your original mats show through.

### 3. How much floor area do ExactMats cover?

- We design our mats to match the precise dimensions of your original factory mats, so your new ExactMats will fit right on top of your carpeted mats and protect every line and curve.
- Some vehicles are available with our UniMat. The UniMat still fits the exact shape of the individual mats, but also provides a precise fit across the middle of the vehicle floorboard that might not normally be protected by a factory mat. The UniMat is a great option for people who want that extra bit of protection in their vehicle.

### 4. What if I no longer have the factory mats in my vehicle?

• While ExactMats are made to fit your original factory mats, if you no longer have those mats in your car you can absolutely use your new ExactMats instead. Our stayput grippers will still hold true on most carpeted floorboards.