

# WARRANTY QUICK REFERENCE SHEET

THIS IS A BRIEF SUMMARY OF THE  
**CONTINENTAL AND GENERAL TIRE**  
PASSENGER AND LIGHT TRUCK TIRE LIMITED WARRANTY AND ADJUSTMENT POLICY.

REFER TO WARRANTY DOCUMENTS FOR THE COMPLETE WARRANTY COVERAGE FOR CONTINENTAL AND GENERAL TIRE BRANDS.

## LIMITED WARRANTY & ADJUSTMENT POLICY

The Limited Warranty & Adjustment Policy is the same for Original Equipment and Replacement tires for workmanship and material conditions with the following exceptions:

**Original Equipment tires do not carry:**

Customer Satisfaction Trial period  
Tread Wear Out Coverage  
Road Hazard Coverage

**Basic warranty coverage period is:**

72 months from date of purchase by the consumer  
48 months for weather (ozone) checking/cracking

**Free Replacement Period:**

The free replacement period for any tire, passenger or light truck, is 12 months or first 2/32<sup>nds</sup> of tread wear, whichever comes first

## ROAD HAZARD COVERAGE

**Continental brand tires purchased as replacement market tires are covered.**

**Coverage period is 12 months or first 2/32<sup>nds</sup> of tread wear.**

(Whichever comes first)

**Include a copy of the sales receipt as proof of purchase.**

(If no proof of purchase is provided the date of manufacture will be used)

## VIBRATION RETURN HANDLING

**Continental and General Tire brand tires are eligible for vibration return**

(Consideration based upon manufacturer's inspection)

**Coverage period is 12 months or first 2/32<sup>nds</sup> of tread wear.**

(Whichever comes first)

**Include a copy of the sales receipt as proof of purchase.**

(If no proof of purchase is provided the date of manufacture will be used)

## WHAT IS NOT COVERED?

**CTA DOES NOT WARRANT ANY REPAIRED TIRE.**

**ROAD HAZARD ON ANY CONTINENTAL BRAND TIRE IN SERVICE 13 MONTHS OR LONGER.**

This includes, but is not limited to:

Cuts, snags, punctures, bruises and impact breaks.

**RIDE VIBRATION:**

- Any ride/vibration complaint after the first 2/32<sup>nds</sup> of treadwear or 12 months of service.
- Complaints caused by vehicle and/or rim problems or irregular wear conditions.

**TIRE CONDITIONS CAUSED OR SUPPORTED BY:**

**Improper operation or maintenance:**

This includes, but is not limited to:

- Effects caused by improper tire inflation and/or improper load.
- Improper or insufficient tire rotation.

**Mis-Alignment wear:**

- One-sided shoulder wear (uniform around the whole circumference of the tire).
- Pronounced shoulder wear caused by under inflation.
- Diagonal flat spotting.