



Customer Limited Warranty

Product Warranty Coverage Terms

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| • Frames – Steel and Welds | 2 years (3 with registration) |
| • Bearings | 2 years (3 with registration) |
| • Decks. Deck surface and substrate | 1 year |

Thank you for purchasing the CargoGlide manufactured premium quality slide out cargo tray. On rare occasion, even using the highest quality manufacturing methods, unexpected failure can occur in a product. The following warranty statement outlines how CargoGlide will work with you to arrive at a solution should you experience a problem with one of our carefully crafted products.

Customer Limited Warranty and Standard Return Policy

CargoGlide offers to customers a limited warranty on welded steel frames. It is our goal to provide effective service for any defective product issue. We are confident in our frame materials and welded structure and have a special policy if a weld defect occurs. CargoGlide will repair or replace, at its option, any properly installed CargoGlide component that fails due to defect in material or workmanship up to established terms from the initial registered consumer purchase. Any shipping, installation, incidental or other costs are the responsibility of the customer. Warranty registration must be registered at time of purchase for warranty to be honored.

Bent metal in frames is a sign of abuse from excessive forces or unbalanced weight, or allowing the slide to move uncontrolled against the stop systems with a heavy load, or from the vehicle being moved while the slide is extended, or allowing a forklift or hoist, etc to apply excessive force to the slide. The warranty does not cover damage from these abuse situations. CargoGlide units have been designed and load tested for their rated capacity on the CargoGlide testing platform. Loads should never exceed the CargoGlide units rated load capacity and should be evenly distributed on the deck surface or place the heaviest items closest to the cab end of the vehicle. This warranty is void if any damage to the product is due to misuse, abuse, neglect, accident, improper installation, or any uses contrary to the instructions accompanying the product. This determination of misuse is determined solely by CargoGlide. The warranty is also void if the CargoGlide is altered in any manner.

Disclaimer

When properly installed and used according to the recommendations in the installation instructions and user manual your CargoGlide slide will provide years of safe and efficient service.

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