

**LIMITED CONSUMER WARRANTY:** Andersen Manufacturing, Inc. (hereinafter referred to as “ANDERSEN”) warrants specific Andersen brand products (“Products”) purchased directly from Andersen or an Authorized Andersen Dealer, in accordance with the terms and conditions detailed herein for the periods indicated below.

**IMPORTANT:** Weight ratings and certifications on Andersen products are intended to represent the product capability and in no way reflect the capacity or ratings of any towing system the product is used with. In many cases, the rating of Andersen hitch will be greater than those of the vehicle towing system, hitch, and/or trailer being used with Andersen accessory. Andersen strongly advises the consumer and operator to learn the ratings of the various components of their towing system and to NOT exceed the limits of the lowest rated component.

**SCOPE OF WARRANTY:**

Commencing with the date of retail purchase and continuing for the periods specified below, this Limited Warranty is extended to the original purchaser (“BUYER”) only and warrants the Product against latent defects in materials and workmanship under normal use and service (rust, corrosion and ordinary wear and tear excepted) and is subject to the Exclusions and Limitations set forth below. A dated purchase receipt or bill of sale, or other proof of the purchase date, is required for Warranty service. If the Product is determined to be latently defective, ANDERSEN will, at its own discretion, replace or repair the Product and/or associated parts.

This Limited Warranty applies only to authentic Products manufactured and/or distributed by ANDERSEN. It does not apply to non-ANDERSEN supplied goods, even if they are packaged or sold with ANDERSEN branded Products or falsely identified as ANDERSEN Products. While some non-ANDERSEN supplied goods sold with an ANDERSEN Product may be covered by their own warranties, ANDERSEN, to the extent permitted by applicable law, provides such third-party products “AS IS”.

## **EXCLUSIONS and LIMITATIONS:**

If you purchase an ANDERSEN product from an unauthorized dealer, your ANDERSEN warranty will not be valid.

BUYER is responsible for maintenance checks to the Product on a regular basis. It is also the responsibility of the BUYER to have the trailer braking system checked and maintained on a regular basis. Damages resulting from failure to perform these maintenance checks shall not be covered by this Warranty.

As the condition of trailers and vehicles used with the ANDERSEN Product is beyond ANDERSEN's control, ANDERSEN cannot and does not warrant or assume liability for damages incurred to trailers or vehicles during use of the Product.

ANDERSEN does not warrant against discontinuation of Product, defects in items or components not manufactured by ANDERSEN, or against damages resulting from use of such non-ANDERSEN made products or components. ANDERSEN passes on to BUYER the warranty it received (if any) from the maker of any non-ANDERSEN made products or components.

This Limited Warranty does not apply to any Product upon which repairs have been affected or attempted by persons other than those in possession of written authorization from ANDERSEN.

Additionally, this Limited Warranty does not apply with respect to any of the following:

1. Defects or damage resulting from improper installation, unauthorized alteration, unreasonable use, or improper maintenance including, but not limited to loading the Product beyond the Product's rated load capacity.
2. Defects or damage caused by an accident, sudden impact arising from a collision, or other abnormal occurrences.

3. Defects or damage caused by fire, smoke, flood, water damage, lightning, or other acts of nature/acts of God.
4. Defects or damage caused by abuse, misuse, negligence, accident, unauthorized product modification or service, or failure to observe the instructions contained in the manual furnished at the time of original purchase.
5. Damage caused during shipment or handling.
6. Products purchased from anyone other than ANDERSEN or an Authorized Andersen Dealer.
7. Products that have been altered or repaired by anyone other than ANDERSEN or an Andersen Authorized Dealer in a manner that has affected the product's performance, stability or reliability.
8. Any accessories or products attached to or used with ANDERSEN Products.
9. Packing materials and cosmetic items like stickers.
10. Parts which have prescribed useful lives dependent upon the degree of their use, such as rubber pads, duffel bags, chemical products, etc.
11. Maintenance, cleaning or periodic check-ups.
12. Loss of keys to ANDERSEN's Stainless Steel Locking Pins.

**THIS WARRANTY IS EXCLUSIVE.** To the extent allowed by law, ANDERSEN shall not be liable for any incidental, consequential, or any other damages including, without limitation, breach of any implied warranty, merchantability, or fitness of the Product for a particular purpose. The sole and exclusive obligation of ANDERSEN shall be to repair or replace the defective Product in the manner stated above. ANDERSEN shall not have any other obligation with respect to the Product or any part thereof, whether based on contract, tort, strict liability, or otherwise. It is understood that the seller's liability, whether in contract, in tort, under any warranty, in negligence or otherwise, shall not exceed the return of the wholesale amount of the purchase price paid by the BUYER. Under no circumstances, whether based on this Limited Warranty or otherwise, shall ANDERSEN be liable for incidental, special, or consequential damages. The price stated for the Product is considered in limiting ANDERSEN's liability.